

Primetrade, Inc.



ISO 9001:2000 Registered

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Quality Statement

Through its employee's dedication and commitment, Primetrade Inc. practices ISO 9001:2000 standard and has achieved ISO 9001:2000 registration. If you would like a copy of our registration certificate or quality manual, please contact us at iron@primetradeusa.com

Primetrade Inc's commitment to Quality starts with providing quality products, service, and on time delivery that meet or exceed customer expectations.

Everything we do, both those internal and external, must reinforce our commitment to providing excellent service to our customers.

Quality Objectives

To provide excellent customer service through:

- Dedication to understanding and meeting the customer's needs.
- On-time and accurate deliveries by having:
 - Adequate inventory stock holdings
 - Inventory accuracy and
 - Up-to-date and accurate information systems
- Positive Communications with customers and co-workers.
- Efficient Resolutions to customer queries or problems, and the same for our co-workers
- Improvement of our quality system by continuing to review set and meet quality objectives.